

## We are open safely

We are so happy to announce that we are now safely open from Monday- Friday with new Covid-19 Preventative and Precautionary Measures being implemented

We are committed to continuously deliver best aesthetic, skin and wellness treatment to you, while also ensuring that this treatment is delivered in a safe environment. Our valued client and staff's health and safety is our top priority

During this pandemic, we have a strict hygiene and safety protocol applied within our facilities to prevent the spread of Covid-19 during our opening. Let's find out more about the steps we are taking

Here are some of the preventative measures we take as our preventative measures during our opening

### **Routine Rapid Test for All Team Members & Vitamin C Injection**

We conduct a routine rapid test done every 2 weeks, to ensure that all our team members are healthy and taking preventative measures while they are outside. This also provides a safe feeling for our client during their visit knowing that everyone is healthy and non-reactive from Covid-19

Staying fit and keeping our immune system strong is important. We carry out a routine vitamin injection for all our staff during this period to help boost their immune system

### **Treatment Room Hygiene Protocols**

We are committed to providing beauty and wellness treatment in a safe environment for your you. We know that having treatment during this pandemic might be daunting for many of you, so let us share with you how we keep our room facilities safe

All rooms within our clinic and spa facilities including treatment rooms, counselling rooms, waiting area, restrooms, and changing room are sanitized, and disinfected using hospital grade disinfecting solution. We also thoroughly carry out sterilisation of all medical equipment and supporting equipment using hospital sterilization protocol

All treatment beds will be provided with bed sheet and sterilised non-reusable sheet which will be changed for each patient, and the room will be cleaned and disinfected after each treatment

### **Protective Equipment**

All our staff members including Doctor, Nurse, Beauty Therapist, Receptionist will wear protective equipment (surgical mask, nurse cap, face shield and sterilised gloves) at all times especially during interactions with patient or treatment

### **Temperature Checks**

All visitors will be required to go through temperature check upon their arrival. If the temperature exceeds 37.5 degree Celcius, your appointment will be automatically rescheduled

.All our staff will go through temperature screening before their shifts

### **Face Masks**

It is compulsory for both visitors and staff to wear masks. We kindly ask all our client and visitors cooperation to wear their mask during their visit. Please ask our staff member for masks incase .you forget your mask

### **Appointment**

We kindly asked our visitors to read our safety checklist prior to your appointment. If you experience symptoms such as cold, cough, flu, fever, and others- we recommend you to let our reception team know and we will be happy to reschedule your appointment.

Upon arrival, our reception team will conduct a temperature screening using untouchable thermometer. Hand sanitizer is available throughout the building, and we kindly asked our visitors to clean their hands with the sanitizer provided. Visitor will be asked to complete a consent form related with Covid-19.

We have spacious waiting room where we asked our visitors to practice physical distancing and maintain safe distance between each other.